



**"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21<sup>ST</sup> CENTURY"**

# **Sewerage & Water Board OF NEW ORLEANS**

**MITCHELL J. LANDRIEU, President**  
**WM. RAYMOND MANNING, President Pro-Tem**

**625 ST. JOSEPH STREET**  
**NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER**  
**[www.swbno.org](http://www.swbno.org)**

**FOR IMMEDIATE RELEASE**  
**August 14, 2015**

**Contact: Robert Jackson 504-269-7978 or**  
**Brenda Thornton 504-269-7819**

**SWB Experiencing A/C Problems**  
**Telephone Center Temporarily Moved**

Sewerage and Water Board customers calling the 52WATER (529-2837) number for Customer Service will likely receive a busy signal or a delayed response. An air conditioning system failure at the Sewerage and Water Board's main office located at 625 St. Joseph Street has caused the Customer Service Telephone Center to be temporarily moved to another facility that does not have the capability to handle the normal volume of calls.

We encourage customers to continue calling or email us your concerns at [swbno.org](http://swbno.org), choose contact us, then choose Customer Service and send us your inquiry. We appreciate our customers continued patience until this matter is resolved.

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